

20 Eccleston Gardens
St Helens
Merseyside
WA10 3BL

Metro Developments Ltd
99 Warrington Road
Prescot
Merseyside
L35 5ST

25th November 2013

Dear Paul,

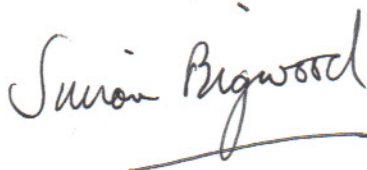
I am just writing to thank you for the excellent work that you did on the extension, Gina and I are both really pleased with the room now that it is finished.

There were several things which I was impressed with and feel I would like to comment on:

- The initial discussions with yourself and the architect were extremely useful to help make a decision about the layout, size etc
- The detailed estimate that you provided, gave a clear breakdown of all the costs involved which was a great help in planning the finances.
- The fact that there was someone working on site every day, until it was completed and the regular visits from you and Phil, kept us informed on progress and decision that needed to be made.
- My only regret was that I didn't get Metro to complete all the decorating, as it has taken me almost as long to complete that as it took you to build the whole extension.

Many thanks for the excellent service that you provided, I have no hesitation in recommending you to anyone who is embarking on building work.

Yours sincerely



Simon Bigwood



Gina Bigwood.